

## Translating Technology to Improve Patient Outcomes, Enhance Quality, and Reduce Costs Staff Communications, Can CREDIT© Help?

### Staff Notifications Are Key Component To Communications

An internal email system in CREDIT© has been keeping selected staff notified of a variety of critical events. Events such as Patient Registration, Patient Off Treatment or Off Study are regulars in the Notification List. But there are many others that are often overlooked that CREDIT© can help busy staff manage.

Each staff can have unlimited Licenses and Education entries loaded. Literally, the scanned documents can be uploaded into the staff profile and provided a date of expiration. Depending on the system setup, selected staff can then get an email 30 days (or more) prior to the events expiring. A final email is sent to notify when the license events expire. And staff licenses are not the only thing tracked!

Institution Certifications are also tracked for notification. CAP, CLIA, and COLA (and more...) can be logged per institution. When those Certifications near expiration, selected staff are notified via email. Staff, institutions, what about patient re-consents?

When patients need to be re-consented, CREDIT© automatically logs those events into the patient charts, then notifies staff that patient re-consent is required due to a recent IRB Approval. And, noting "Approvals"; when the IRB Approves the Opening of a New Study, again CREDIT© is busy notifying selected staff that the new study is on line. New to CREDIT© Notifications is the ability to notify staff when the Protocol Status changes to one of the selected "Target" Statuses (Open to Closed to Accrual or Permanently Closed). The concept of these notifications are all driven by teams of staff using CREDIT©.

### CREDIT & IDEA October Collaborators University Medical Center, Las Vegas, NV



Harvey Riceberg



Amy Smithson

***The University Medical Center (UMC) initiative was headed by Harvey Riceberg. The Lead Pharmacist needed a system to manage the Investigational Drugs for all the various studies under management at UMC. Additionally they needed a system to provide a management tool for patients enrolled at private physician offices.***



Stacey Fisher



Dennis Fuller

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From Great Falls, Montana to Newark, Delaware; Fargo, ND to Miami Beach, FL, all members of CREDIT© have a say in the continuing development of this ongoing project. What began as an Alpha Project in 1995 has been influenced by numerous organizations since inception.

Originally the project was piloted in the Michigan Cancer Research Consortium, Ann Arbor MI, and the Carle Cancer Center Urbana, IL. Within the following 24 months, the Mayo Clinic, NCCTG, NSABP, and the NCI would pitch in to evaluate and offer suggestions to promote the project through Beta Testing and final release for membership in 2000.

Today, more than 100,000 patient calendars have been created on over 30,000 protocols. That translates to over 6 million patient calendar events scheduled nation wide. With nearly 250 hospitals and institutions participating with CREDIT©, it is little wonder why the system is the clear leader in Collaborative Research Solutions. No other company or product can compare to the user driven system CREDIT© has evolved to.

When you ask the difference between a "Clinical Management System", and the "Collaborative Project" CREDIT© represents, the distinction is clear: "Membership Support". Absolutely no other company provides the level of help at absolutely no extra cost what-so-ever. DDOTS can do that because all institutions and users of the system are working together every day to make CREDIT© even better. Join the growing CREDIT© Licensed Sites by starting here: <http://www.ddots.com>

## DDOTS Navigator

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Since 1995 CREDIT© has been the Premier Research Management System. Licensed at sites across the country, CREDIT© is the leader in Collaborative Clinical Research Administration.

## Continued, October Collaborators



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### DDOTS, Inc.

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***The "Investigational Drug Environmental Accountability" (IDEA©) was just the ticket. Not only did UMC install IDEA©, but they packed the ultimate power with their new Pharmacy System by installing the web software package "Clinical Research Environmental Information Data Tracking" (CREDIT©) at the same time. 2 Days training were dedicated to the Research Team: Prestudy Screening, Patients, Calendars, Protocols, Regulatory, etc.... were the core topics. The final 2 days were dedicated to the Pharmacy Team. Because patients were loaded and calendars built by CREDIT©, the future IDEA© dispenses are all detailed. The Pharmacy Team then setup the initial inventory and provided specific dates of Expire, Manufacture, or Received Dates. Notifications were then established for which staff need notification of Expiring Agents or Pending Shortage based on Future Look-ahead Dispenses in the CREDIT© Patient Calendars.***

***CREDIT© & IDEA©, the perfect team for your team!***