

Translating Technology to Improve Patient Outcomes, Enhance Quality, and Reduce Costs

Software Solution Decisions Require Review

How do we make a decision on which solution best fits us?

With all of the systems out there today, which one is right for you and your institution? A fair question, indeed, and one that requires an investment of time to review all of the options. Then, when all the cards are on the table, which solution will we implement? There are some key considerations that begin to play in on that final decision. Below is a list worthy of review:

1. Does the company offer "Data Conversion" from your existing databases and spreadsheets?
2. Does the solution include all modules needed for all research departments?
3. Is there a fee charged (and/or a limit) based on the number of departments, staff, and studies?
4. Does the startup system include any existing studies? If so, what is the charge?
5. How do we get new studies into our new system?
6. Is there a "Contracts & Financials" module available for inclusion? If so, what is the cost?
7. Can the Research system port data to the IRB system?
8. Can satellite offices access the system, if so is there a charge?
9. What is the initial start-up cost for the software solution?
10. How much is the "Annual Charge" for maintenance and upgrades?
11. How often are upgrades provided?
12. How many Tech Support emails, phone calls, etc. do we get per year? Is there a limit? Is there a charge per instance?
13. Is there Web cast Support available? If so, what is the charge, is there a limit?
14. How much startup training is provided? Where does the training occur? How many staff will get training?
15. Who owns the database when all is said and done?

Each institution will undoubtedly have another dozen questions to add to the mix. But these are asked nearly every time by somebody from the Research Team, whether the Investigators or the IT group. So, let's just see how the DDOTS Solution fits in the grand scheme of things.

- Data Conversion = Yes
- All Research All Departments = Yes
- Fee or Limit to the Number of Studies, Departments, or Staff = No
- Charge per Study, Department, Staff = No

CREDIT

Clinical Research Environmental Data Information Tracking

Bay Area Tumor Institute

Version 2007: Welcome, Stephen!

<ul style="list-style-type: none"> ARCHIVED PATIENTS FILE OPERATIONS HOSPITAL CALENDAR PRESTUDY PATIENTS 	<ul style="list-style-type: none"> DOCUMENTS GENERATE REPORTS PATIENT FILE CABINET PROTOCOLS
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Welcome, Oakland California!

Recently the Staff at Bay Area Tumor Institute chose CREDIT as their management solution.

Reports Reviewed During Training

Report Generator		
Patients	Protocols	IRB
Link Patients & Protocols Link Patients To Event Unblind Protocol Patients Unblinded Patients Patient Mailing Labels Patient Archive Locations On/Off Study/Birth/Death Master Schedule Overdue Events (Aging Summary) Adverse Event Issues Consent Form Logs Corrupt Schedules Link Patients To Zipcodes Link Patients To Patient ID Data Management Auxiliary Doctors Expired Schedules Adverse Event Reporting	Adverse Events Principal Investigators Protocol Coordinators Current Status Report Study Ancillaries Treatment Report Protocols Per Sponsor Events By Protocols Protocol Archive Locations Protocol Audit Logs Regulatory Submissions Investigator Reviews Protocol IRB Reviews Protocol Credit Values	NCI/CCOP Reports Crediting Reports Credit Summary Non-Billable Events Internal Accrual Credits Sponsor Affiliate Accruals ORC Recordings Continuing Review Report Meeting Activity Importer Meeting Activity Screener Meeting Activity Recorder Meeting Activity Reminder Meeting Activity Summary Meeting Activity Postponement Last Review Report First Review Report General Consent Forms Regulatory Licenses Adverse Event Reporting CTSU RSS Form IRBANA IRB Forms Deviation Report Form

Listed above are some of the reports that were reviewed during the 2 day on-site training sessions. The image displays only about half of the available reports.

- The startup system includes every study in the DDOTS Library, over 3,000 and counting = Yes
- Charge for all of the startup studies = No
- New Studies are downloaded from the DDOTS web site and imported into the system = Yes
- Contracts, Financials, Invoicing, Payment Allocation are all included in the system at no charge = Yes
- All Regulatory entries into CREDIT can be Exported to files and Imported into the IRB IRBANA system = Yes
- An unlimited number of satellite offices can access the system, all solutions are Web Based = Yes
- Charge for Support and Upgrades = No
- Upgrades are provided nation-wide approximately every 14 days = Yes
- Unlimited email, phone call support are provided at no charge = Yes
- Web cast Support is available and is charged per hour with no limit = Yes
- Mandatory 2 days on-site training is provided. The classroom limit is 20 staff, each one requiring a computer = Yes
- The institution owns all the data that they load into the system, whether it is self-hosted or Internet Hosted by a provider = Yes

So, how much does all this cost? Well, that is an easy question to answer, and the answer will surprise even the competition. \$100,000=No. \$75,000=No. \$50,000=No. Ok, then, \$25,000...No. The annual license for CREDIT is only \$7500. \$7500=Yes. How? Why? Well, because the National Cancer Institute invested \$750,000 in DDOTS with a Contractual Agreement that spanned 3 years. The result of the development was that startup costs were significantly reduced, allowing DDOTS to offer these solutions that fit into any Research Budget. That is how and why. "But will the annual license fee go up?" It has not happened since this project began with the NCI in 1997. So the answer is "very unlikely", it never has.

With all those solution cards on the table, it is easy to see why so many organizations have chosen CREDIT over all others. If you have never seen CREDIT, that card will never be on your table. Call DDOTS now for an introductory tour of what CREDIT, IDEA, and IRBANA solutions can do for your research. Or, visit the DDOTS Website: <http://www.ddots.com>

DDOTS July Collaborators



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The **DDOTS Navigator** is published to introduce news that has occurred in the ongoing development of **Cancer Research Environmental Data Information Tracking (CREDIT)**.

Since 1995 CREDIT© has been in constant growth. May of 2007, marked the 12th anniversary of this powerful system. Installed at sites across the country, CREDIT© is the leader in Collaborative Clinical Research Administration.

We welcome the new staff to the DDOTS Family using the CREDIT Project.. They were installed July 23rd and created 40 patient calendars in the afternoon alone. Pre-study, Patients, and Calendars were all part of the day 1 experience.

Day 2 saw the entire loading of IRB Annual Review dates for all qualifying studies.

Congratulations to this dynamic team for a tremendous effort in the two day on-site training session! Hats off to another great CREDIT Team.